



Enantis

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Purchasing information

Order

Orders can be placed either by e-mail, phone or post.

Required Information

Purchase order number
Product catalog number and specification
Product size/quantity
Delivery address
Billing address (if different)
Contact name, e-mail address, and phone number
VAT number (for E.U. countries only)

Pricing and Payment Terms

Prices are subject to be changed without notice. Payment terms are net 30 days from invoice date. Enantis does not agree to, and is not bound by, any other terms or conditions that have not been expressly agreed to in writing by a duly authorized officer of Enantis. Prepayment against a proforma invoice can be required from new customers.

The present catalog is intended for use with a separate price list. Prices are net and ex works. Please contact us for current price list.

Bulk Quantities

To better serve our customers, Enantis offers extending the range of product size for our proteins. Contact us for alternative quantities and specific pricing.

Shipping

Enantis reserves the right to select packaging and shipping method to ensure the product stability in the course of shipment and efficient tracking. Shipping and handling costs are prepaid and added to the invoice. The use of a purchaser's account number can be arranged only when expressly required by the purchaser. Any damage during shipment is covered by the warranty provided in these terms and conditions.

Resale Prohibited

In the absence of an express written agreement to the contrary, all products are sold by Enantis for the exclusive use of the purchaser and are not to be resold.

Product Specifications and Uses

Products are furnished for research use only. They must not be used as drugs, veterinary drugs, cosmetics, agricultural or pesticidal products, food additives or household chemicals.

Technical Assistance

Contact Enantis for technical assistance. Please do not forget to have along with you all the necessary information (problem specification or description, catalog number, batch number, etc.)

Claims and Returns

Products cannot be returned without any prior authorization. Contact Enantis for authorization and instructions. Packaging and products should be inspected immediately upon receipt. Notification of damage, shortage, defects or incorrect shipping should be given immediately by e-mail.

Claims for quality or function of our products should contain product catalog number, batch number and detailed problem description. Raw data obtained with a product, subject of the claim, can be required.

Warranty

All products are warranted to meet or exceed specifications as given in our product datasheets when used under normal conditions in your laboratory. Should any product fail to perform as warranted, upon notification, Enantis shall promptly replace it, free of charge. Enantis obligation and purchaser's sole remedy is limited to such replacement of the product or, at the opinion of Enantis, refund of the original purchase price.

Enantis does not make any other warranty or representation whatsoever, whether express or implied, with respect to these products. In particular, Enantis does not make any warranty of suitability, non-infringement, merchantability or fitness for any particular purpose of any product. In no event shall Enantis be liable for incidental, consequential or punitive damages.